



## TERMS & CONDITIONS

### QUOTATIONS

All quotations will be provided on a serial numbered official document.

### ENTERING INTO A CONTRACT

Upon acceptance of our Terms and Conditions, along with the product information detailed on the quotation, this will initiate a contract between both parties.

### PROCESSING YOUR ORDER

Aerofloor Ltd must receive your order in writing, this can be either in the form of a serial numbered purchase order or an email, we are unable to process verbal orders.

### PASSING ON INFORMATION

In order to fulfil the terms of this contract Aerofloor Ltd may be required to pass on details of a company representative to freight suppliers and local customs where required.

### VALIDITY

Unless otherwise agreed in writing all sales contracts entered into by the seller will be subject to the terms detailed in this document.

### VALUE ADDED TAX (VAT)

All goods being delivered within the UK will be subjected to VAT.

### TITLE

The title in all goods supplied shall not pass from the seller to the buyer until the purchase price has been received in full by the seller.

### FITNESS FOR USE

It is the buyer's responsibility to establish prior to purchase the suitability of goods for an intended use.

### QUALITY & LIABILITY

All goods are supplied by the seller on the condition that the seller's liability for any fault or defect in the quality, condition or description is limited to the invoice value of the goods supplied.

### AVIATION CERTIFICATION

Supplies are accompanied by an Aerofloor Ltd Burn Test Report and C of C or such other certification as may have been agreed with the company before an order was placed.

### GOODS NOT CONFORMING TO AVIATION CRITERIA

Goods not conforming to established aviation criteria will be clearly documented as such and will be accompanied by a C of C providing traceability only.

### TERMS OF DELIVERY

All consignments are made on an EX WORKS basis with carriage, packing and, where applicable, insurance costs being for the buyers account on an at cost basis unless alternative terms are agreed in writing.

### PAYPAL TRANSACTIONS

All pro formas settled via PayPal will incur a transaction fee. This will always be clearly detailed on the pro forma.

### DELIVERY DATES

The seller cannot be held liable for delays arising from factors beyond the seller's control.

### EXPEDITING

ALL expediting costs are for the buyers account unless alternative terms are agreed in writing

### CANCELLATION

The seller will not accept cancellation or amendment of orders once supply has been contracted or production has been initiated or stock cut. If cancellation or amendment does prove possible then all costs incurred up to and resulting from the cancellation will be for the buyer's account. Unless such arrangements are confirmed promptly in writing by both parties cancellation will not be deemed to have been established and the order be executed.

### CLAIMS

All supplies must be inspected immediately following receipt and any claim notified in writing within three working week days of receipt otherwise the buyer will be deemed to have accepted the goods. No claims will be accepted in respect of goods that have been cut. No exceptions will be made.

### RETURNS

Return of goods must be agreed in writing prior to dispatch from the buyer's premises. Goods that are returned without this prior written agreement for return will be rejected on arrival at Aerofloor Ltd.

### PRO FORMA ACCOUNTS

Irrevocable payment for all supplies is required prior to despatch unless a trade account has been established.

### TRADE ACCOUNTS

Trade accounts are granted at the discretion of the seller and should be respected and conducted as a valued privilege and not an entitlement. It is the buyer's obligation to ensure that all invoices are paid for in full 30/60 (depending on your established payment due terms) days from the date of invoice.

### EXPORT ACCOUNTS

An International Payment Fee of £20.00 GBP will be levied on each order. When making payment it is the buyer's responsibility to ensure that the seller receives the sum invoiced in full without the deduction of any bank charges or bank commissions whatsoever.

### OVERDUE ACCOUNTS

If payment is not received by the seller Nett 30/60 (depending on your established payment due terms) days from date of invoice, payment will be classified overdue and further supplies may be withheld pending settlement.

### CHANGES TO T & C

Terms and conditions are subject to change without notice

For further information on our company policies please visit [www.aerofloor.com/policies](http://www.aerofloor.com/policies)

DOC: D014-C - Terms & Conditions

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